

**VA**



**U.S. Department  
of Veterans Affairs**

# **News Release**

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*Muskogee, Okla.* -- The Department of Veterans Affairs (VA) has a new toll-free telephone number for those seeking information about the Department's Direct Deposit/Electronic Funds Transfer (DD/EFT) initiative.

By dialing 1-877-838-2778, veterans, dependents and financial institutions can receive information about electronic funds transfer. A DD/EFT phone unit has been set up at the VA Regional Office here to provide better customer service to those inquiring about this program, or wanting to enroll or change their direct deposit.

VA Under Secretary for Benefits Joe Thompson said, "VA is committed to providing the nation's veterans and their families with the very best in customer service. This automated helpline will provide accessible information about this program."

The helpline's hours of operation are Monday through Friday, from 7:30 a.m. to 4:00 p.m., Central Standard Time.

Veterans and dependents seeking information on all other VA benefits programs can call the department's general toll-free number, 1-800-827-1000, which will connect them to the nearest VA regional office.